Reasons to be proud in 2011/2012

• Successful merger with Rotherham Community Health Services to establish an Integrated Care Organisation, one of only around 20 in the Country
• Fully compliant with the registration requirements of the Care Quality Commission and meets all of the 16 essential standards set out by the CQC
• Green rating for governance by Monitor
• Awarded Comparative Health Knowledge Systems (CHKS) 40 Top Hospitals Award for the 4th year in succession
• Amongst the shortest waiting times in the UK for access to outpatient consultant and elective admission, our average patient waiting time was 5.5 weeks and we consistently achieved the 18 week referral to treatment target
• Amongst the lowest in the UK for MRSA and C.Diff infection rates
• Amongst the best in the UK in achieving national targets for progressing cancer patients through treatment
• Year on year improvements in mortality rates and risk reduction
• Named amongst the top public sector organisations in the UK and achieved a silver award in the ‘Overall Excellence’ category for our approach to sustainability. We also gained a Green Apple award which recognises environmental excellence
More reasons to be proud...

- The hospital's main entrance received a number of accolades, including achieving BREEM accreditation (healthcare guidelines dictated by the Department of Health) and a ‘Secure by Design’ award from the Association of Chief Police Officers.

- The opening of the ‘Oldfield Centre’ (in partnership with RMBC) which houses Patient Services and a new mortuary providing up-to-date, safe and modern facilities for bereaved relatives, friends and staff.

- Within the hospital, our Community Corner welcomed over 100 services and external community organisations to share information or raise awareness of health issues, and our new Health Information service supported over 21,000 visitors and patients.

- Following review, the Park Rehabilitation Centre is to be revitalised and made into the heart of a rehabilitation village, with full support of NHS Rotherham.

- Breathing Space (our in-patient and out-patient facility for those suffering with chronic lung disease) was highlighted as an exemplar service at the European Respiratory Congress.

- 2011 National Inpatient Survey results placed TRFT amongst the better performing Trusts nationally for being given a choice of admission dates, not spending too long on the waiting list and patients being given an explanation of risks and benefits that patients understood before the operation/procedure.
But some things did not go so well

- The delivery of health care is not without significant risks, and sometimes we do not get things right. When things go wrong, it is important that we accept responsibility and to apologise to those affected, but it is equally important that we learn from such events and continuously strive to improve the quality of care we provide.
- We failed to achieve our Cost Improvement Plans, and although the financial position was recovered as scheduled, the situation remained fragile going into 2012.
- There was a significant turnover of Directors creating instability and a protracted period of settling down.
- We have been unable to resolve car parking issues to the satisfaction of local residents, but continue to work with the Council to do so.
- The Health and Social Care Act had a very protracted passage through Parliament rendering effective planning difficult.
- Our EPR System implementation was delayed (to June 2012).