

Communication Partners & Community Buddies

Leaflet for volunteers



volunteer**information**



Communication Partners and Community Buddies



We are an open and sincere team. Truth is important to us in everything we do. We feel it is important to help others become more themselves.

Communication Partners

People living with a long term condition may experience problems with their communication. Having a communication problem can reduce confidence and can lead to social isolation. The Adult Speech and Language Therapy Team deliver a Communication Partners service to provide long term support for people living with a communication disability.

Volunteers will be trained in skills of 'total communication' so they can visit and have a conversation with someone who has communication problems. Total communication involves using non-verbal methods of communication such as gesture, pictures, signs and symbols to have a conversation and reduce communication breakdown.



Community Buddies

The Falls and Fracture Prevention Service provide evidence based education and exercise for older people living in Rotherham to help reduce the risk of falls and fractures. The Falls and Fracture Prevention Team are running a Community Buddies Service using trained volunteers to continue working with clients who have completed a 12 week Falls and Fracture Prevention Programme.



Communication Partners and Community Buddies



As a volunteer you will either be working one-to-one or in a group. Your role will be to encourage and motivate patients to continue with their exercises.

All volunteers will be required to:

- Complete an application form and attend an interview
- Complete a Criminal Records Check (CRB) and health and wellbeing screen
- Attend 2 days of bespoke training from the relevant team
- Attend a Trust induction day and mandatory training



Many of our existing volunteers have seen improvement in the general health and wellbeing of the clients they are seeing, and this often has a positive impact on the volunteers own confidence and self esteem. Whilst visiting a patient you will be offered support and further training where required.

How to get involved

If you would like to make an enquiry about becoming a Communication Partner or Community Buddy please contact;

Voluntary Services Department
The Rotherham NHS Foundation Trust
Moorgate Road
Rotherham
S60 2UD
Telephone 01709 424329
Email jo.farey@rothgen.nhs.uk



Communication Partners and Community Buddies

Communication Partners /
Community Buddies
Wickersley Health Centre,
Poplar Glade,
Wickersley
Telephone 01709 423917
or 01709 423916
Email
susan.seddon@rothgen.nhs.uk

Useful contact numbers

Adult Speech & Language Therapy Services

Telephone 01709 423229

Falls & Fracture Prevention Service

Telephone 01709 423042

Useful websites

www.nhs.uk

www.direct.gov.uk

www.therotherhamft.nhs.uk

We value your comments

Hearing about your experience of our services is very important as it means we can pass compliments to our staff and make improvements where necessary. Tell us what you think at feedback@rothgen.nhs.uk

If you have any comments or concerns about the care we have provided please let us know, or alternatively you can write to:

Patient Services **The Rotherham NHS Foundation Trust**

Rotherham Hospital
Moorgate Road
Oakwood
Rotherham
S60 2UD

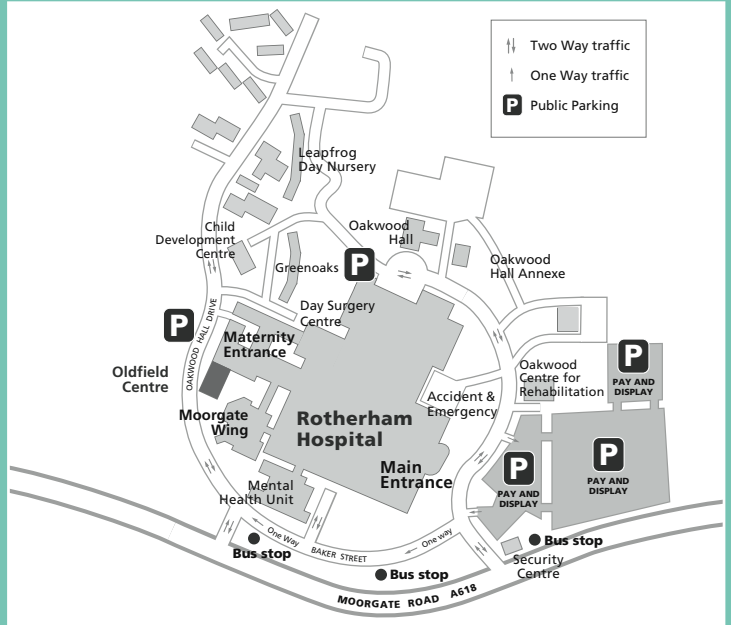
Telephone 01709 424461

Email *complaints@rothgen.nhs.uk*

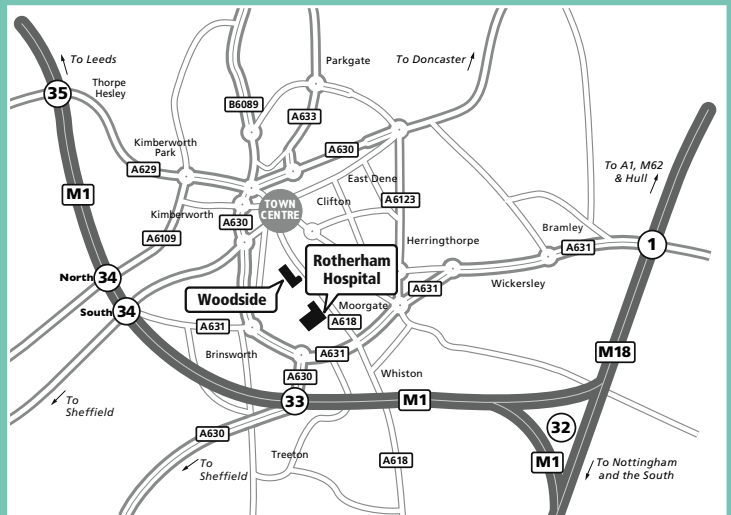
If you require this document in another language, large print, braille or audio version, please contact Patient Information on 01709 424281 or email patientinformation@rothgen.nhs.uk

How to find us

Hospital site plan



Rotherham main routes





LS 63 11/12 V1 WFO



The Rotherham **NHS**
NHS Foundation Trust

Rotherham Hospital
Moorgate Road
Oakwood
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