

Communication Partners & Community Buddies

Leaflet for professionals



professional information



Communication Partners and Community Buddies



We are an open and sincere team. Truth is important to us in everything we do. We feel it is important to help others become more themselves.

Communication Partners and the Community Buddy Services are focused on promoting client self care, empowerment and independence. Outcome measures have shown a significant improvement in the clients overall health and wellbeing after having a volunteer.



Communication Partners

People who have a long term health condition may have problems with their communication. Having a communication problem can reduce confidence and can lead to social isolation. The Adult Speech and Language Therapy Team are running a Communication Partners Service to provide long term support for people living with the effects of a communication disability.

Volunteers will be trained in skills of 'total communication' so they can visit and have a conversation with someone who has communication problems. Total communication involves using non-verbal methods of communication such as gesture, pictures, signs and symbols to have a conversation and reduce communication breakdown.



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Community Buddies

The Falls and Fracture Prevention Service provides evidence based education and exercise for older people living in Rotherham to help reduce the risk of falls and fractures.

The team are running a Community Buddies Service using trained volunteers to continue working with clients who have completed a 12 week Falls and Fracture Prevention Programme.

The team have found at the three month review stage many clients have deteriorated, some even going back to pre-rehabilitation stage. This is often due to lack of motivation and not doing their exercises.

The volunteers will work with clients either on a one-to-one basis or in a group. Their role will be to help encourage and motivate clients to continue with their rehabilitation programme after NHS services are withdrawn.

All volunteers will be trained by health professionals within the Communication Partner and Community Buddy Team. Volunteers are required to attend for interview and complete a Criminal Records Check (CRB) and occupational health checks.



Communication Partners and Community Buddies

How to get in touch

If you are treating a client who you feel may benefit from a Communication Partner or a Community Buddy please contact;

Communication Partners /
Community Buddies

Wickersley Health Centre,
Poplar Glade,

Wickersley

Telephone 01709 423917

or 01709 423916

Email

susan.seddon@rothgen.nhs.uk

Useful contact numbers

Adult Speech & Language Therapy Services

Telephone 01709 423229

Falls & Fracture

Prevention Service

Telephone 01709 423042

Useful websites

www.nhs.uk

www.direct.gov.uk

www.therotherhamft.nhs.uk

We value your comments

Hearing about your experience of our services is very important as it means we can pass compliments to our staff and make improvements where necessary. Tell us what you think at feedback@rothgen.nhs.uk

If you have any comments or concerns about the care we have provided please let us know, or alternatively you can write to:

Patient Services

The Rotherham NHS Foundation Trust

Rotherham Hospital

Moorgate Road

Oakwood

Rotherham

S60 2UD

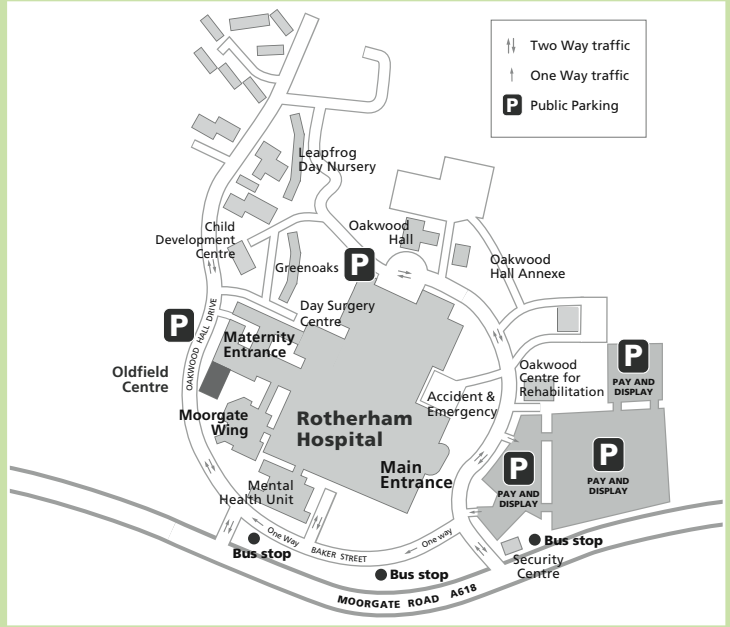
Telephone 01709 424461

Email *complaints@rothgen.nhs.uk*

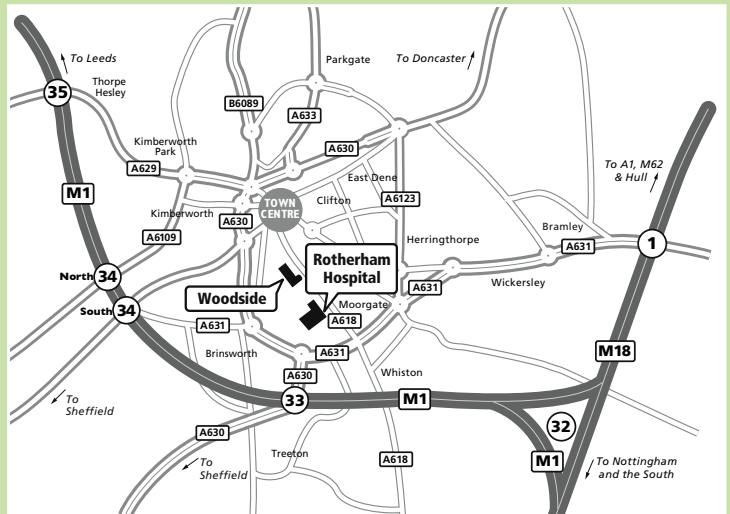
If you require this document in another language, large print, braille or audio version, please contact Patient Information on 01709 424281 or email patientinformation@rothgen.nhs.uk

How to find us

Hospital site plan



Rotherham main routes





LS 64 11/12 V1 WFO



The Rotherham **NHS**
NHS Foundation Trust

Rotherham Hospital
Moorgate Road
Oakwood
Rotherham
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