

## Rheumatology helpline service

This information is for patients attending the Rheumatology Department at Rotherham Hospital. This helpline will operate between Monday 8.00am to Friday 4.00pm and will be run by the Rheumatology Clinical Nurse Specialists.

Please contact us on 01709 424739 if you have a question or query regarding:

- Your medication
- A suspected reaction to your medication
- Your monitoring or postal monitoring appointment.

If there is no one to answer your query at the time of calling, please leave a message with your name and a contact telephone number and we will return your call.

If your query is to change or cancel your appointment at the Rheumatology Clinic, then please telephone the Contact Centre on 01079 424140 or 01709 424139.

In cases of emergency, please either contact your GP or attend the Accident and Emergency Department or the Rotherham Community Health Centre. Please DO NOT leave messages regarding an emergency on the telephone helpline service.

## **Who can I contact if I am worried?**

For further information contact Sister Sue Elsey, Sister Hayley Coop (Clinical Nurse Specialists in Rheumatology).

**Telephone 01709 424739**

Alternatively you can contact the hospital switchboard.

**Telephone 01709 820000 and ask for bleep 079**

If you require this document in another language, large print, braille or audio version, please contact Patient Information on 01709 424281.