The Rotherham NHS Foundation Trust opens

NEW Postnatal Ward

INTRODUCING Counselling & Psychosexual Service

Emergency Gynaecology Unit now accepting GP referrals

New Primary Ear Care and Audiology service now available

Rotherham Hospital CHARITY continues to provide benefits for Trust patients

Your health, your life, your choice, our passion
As part of its recovery and restructuring process, The Rotherham NHS Foundation Trust (TRFT) is already seeing positive results.

Whilst the Trust faces a number of significant challenges in order to meet the conditions imposed on its License, as set out by healthcare regulator Monitor, due to the hard work and commitment of staff the TRFT Board is now delighted to update you on some of the milestones that have been made to date.

The Trust’s Recovery Plan, which is being led by a team from healthcare specialists Bolt Partners LLP, including Michael Morgan as Interim Chief Executive/Chief Restructuring Officer, has focused on implementing initiatives that support the continuing provision of safe and high quality patient care. This includes reviewing corporate overheads, building better infrastructure and improving governance. Central to this strategy has been an emphasis on facilitating a more participative, collaborative leadership style by more closely involving clinical leadership and managerial support in the running of the Trust.

Interim Chief Executive, Michael Morgan commented:
“Despite facing a number of challenges, the Trust is continuing to deliver high quality care to the community. This is a tribute to the dedication of TRFT employees whilst in a recovery period. A tremendous amount of work has been taking place behind the scenes, across the Trust, to ensure that the financial challenges we face are overcome. The Board continues to believe that through inclusive leadership we can tackle these and given the progress we’ve seen to date, we are certainly moving in the right direction. I would like to thank staff, our partners and our patients for continuing to support us through this challenging time.”

Key milestones to date include:

1. **Investment in front-line clinical care:** Since February 2013 the Trust will have recruited, and will have incoming into employment, over 60 Registered Nurses and over 30 Health Care Support Workers. Not only does this mean jobs for the local community, but we are also reducing the Trust’s reliance on external agencies in this area and therefore saving money in the process.

2. **Financial recovery:** The savings plan is beginning to yield positive results and the Trust is ahead of its original plan. Combined with comprehensive Cost Improvement Plans from each service area, the Trust has made big steps to turn the financial situation around efficiently and quickly for patients.

3. **Reducing external costs:** In conjunction with the Bolt Partners team and existing internal resources, the Trust has reduced its reliance on external commercial consulting companies to the extent that it is now spending £225,000 per month less than it was in October 2012.

4. **Tackling EPR issues:** The Trust has methodically evaluated the current MEDITECH EPR system. As a result of that review it has implemented a six month clinician-led recovery plan which is already delivering extremely positive results. MEDITECH has agreed to provide on-site leadership to help with the process, which will provide for a seamless transfer of knowledge as we rework the system.

5. **Listening to our stakeholders:** In addition to holding a strategic planning event to engage key staff and partners in the future strategic direction of the Trust, we have also focused on further developing our excellent relationships with the Clinical Commissioning Groups (CCGs) who are responsible for purchasing the patient services which the Trust provides.

6. **Planning ahead:** The Trust is well into the development of its three year strategic plan, which will be submitted to Monitor by the end of the year.
The Friends and Family test, along with other patient experience mechanisms at the Trust, helps us to identify both the excellent work and suggested improvements in the care and treatment we provide. Patient feedback is really important to TRFT.

Anne Crompton
Deputy Chief Nurse at TRFT

The Trust continues to ask its patients for their feedback as part of a national initiative, which requires that all patients over the age of 16 leaving our care are asked whether they would recommend the care or treatment they have experienced to their friends and family.

Information is being collected on a voluntary basis from our patients based on their experience of the care they have received, either as an inpatient at the Trust or during their A & E attendance. TRFT continues to encourage patients to provide feedback at discharge or within 48 hours of them leaving the Trust so we can make sure that the care we offer is as good as it should be and highlight any areas where we need to improve.

Patient comments that the Trust has received include:

“Very professional, friendly and caring staff – from the charge nurses to orderlies. Nothing was too much trouble and a quick response when needed. Wouldn’t hesitate if necessary to return to this ward in the future.”

“The staff I encountered during my stay, every single one of them were caring, helpful, professional and friendly. Enjoyable may not be a word normally used about a stay in hospital but when at a worrying time you are made to feel as secure, comfortable and in good hands as I have been, it fits. The staff are a credit to the ward and the hospital.”

“I was extremely well looked after, the staff were very friendly, very professional and always had a kind word. On days when I was ill I was treated very gently, very friendly. It’s a very clean hospital and well respected.”

“Nurses have been amazing – just disappointed with having to wait around for referrals, – could have gone home days ago.”
Theatre Admissions Unit opens a new extension

The Theatre Admission Unit (TAU) opened in February 2010 with an aim to provide a calm and welcoming environment for patients preparing for their surgery and to contribute to the on-going management of patient admissions. This unit prevents patients from having to stay in hospital unnecessarily prior to their operation.

Since TAU opened, it has seen an increase of over 1,000 patients each year. To respond to this growing demand and increase their capacity to process admissions, the team submitted a bid for an extension of the unit and they were successful. The extension has enabled the unit to create an additional waiting area, providing more spacious waiting rooms for patients, as previously these could be a little cramped due to the growing number of patients attending TAU.

The unit currently has nine admissions rooms, which following some final refurbishments, will soon be increasing to 12. These additional rooms will allow for all admissions for Day Surgery to be managed in TAU, enabling the Day Surgery team to focus all of their time on post-operative care. Some of the new area is also being utilised for performing minor operations, however this is a separate service which is managed by the Theatre Treatment Team.

Debbie Timms, Day Surgery & Pre-Operative Services Manager, said: “Day Surgery has increased its throughput by 100% in the last five years, which means we need to continually review our use of staff and facilities. These benefits, alongside our more spacious waiting areas, will hopefully make the patients’ experience here an even better one.

For more information on the TAU, please contact Debbie Timms on 01709 427237

Day Surgery has increased its throughput by 100% in the last five years, which means we need to continually review our use of staff and facilities. These benefits, alongside our more spacious waiting areas, will hopefully make the patients’ experience here an even better one.

Debbie Timms
Day Surgery & Pre-Operative Services Manager at TRFT
The Audiology and Ear Care team at Rotherham Community Health Centre now provides a one-stop service for patients with hearing loss to have their ears and hearing assessed, and their new hearing aids fitted, in just one single appointment.

Any patient aged 55 and over, presenting with gradual, bilateral hearing loss, can self-refer to this new service. Patients are seen within six weeks of their referral and will be assessed and fitted with their device and nurses will also be available to remove wax and treat infections.

Accessing the service
Any Rotherham GP or other Health Professional can refer by contacting the department on 01709 423125, via Choose & Book or by letter. Patients can also self-refer by contacting the department directly on the telephone number above.

The Primary Ear Care and Audiology service was one of the first in the country to provide privately funded hearing aids for higher specification solutions. The service continues to work with suppliers to develop improvements in hearing aid design. The latest innovation, which can be used in the majority of hearing loss cases, does not require an impression to be taken. The unique dome-shaped device uses thinner tubing to provide an even more discreet, comfortable fit.

For further information about the Primary Ear Care and Audiology service or the latest innovations in hearing aids, please contact Linda Mills, Head of Primary Ear Care and Audiology on 01709 423145.
The Trust is currently piloting a new service for patients presenting with acute gynaecological conditions.

The Trust’s Emergency Gynaecology Unit (EGU), located next to the Gynaecology Ward on B11, triages women with acute gynaecological problems, who may not suitable for elective referrals to Outpatient Clinics.

The unit reduces waiting times and is already helping to improve the patient experience and the management of their care, and in doing so, can effectively reduce admission rates.

Patients who are suitable for referral to the unit include those presenting with:
• Lower abdominal pain with a negative pregnancy test
• Heavy vaginal bleeding
• Suspected sepsis
• Perineal abscesses
• Post-operative complications if less than four weeks
• Post-operative catheter and wound care
• Hyperemesis gravidarum

Patients who are not suitable for referral include:
• Clinically unstable patients
• Those who are more than four weeks post-operative
• Women with post-menopausal bleeding, unless heavy
• Postnatal women of less than six weeks

Patients attending the unit will have a 30 minute appointment, which are available on:
• Mondays from 3.00pm
• Wednesdays from 2.00pm
• Friday mornings from 10.50am

While the service is in its initial pilot phase, it is anticipated that it will expand, dependent upon capacity and take-up.

The unit is often covered by a Clinical Fellow or Registrar and supervised by the on-call Consultant. A Triage Nurse appropriately allocates appointment times for patients and books in the appointment diary.

Referral to the unit
Patients can be referred to the EGU by telephoning the Gynaecology Ward on 01709 424349, or by faxing a referral to 01709 417171. Alternatively, GPs may contact switchboard and bleep the Gynaecology SHO on 340.

Although not currently available, the EGU will be added to Choose and Book in the near future.

For further information on the EGU, please contact Obstetrics and Gynaecology Consultant, Mr Radwan Faraj on 01709 424191.
The centre also provides support to the children of Rotherham, supporting them during the transition of their care from Sheffield Childrens Hospital. Their team of experts work within the National Governance and NHS framework for Sexual Assault Referral Centres and have a wealth of knowledge and experience in advising, supporting and treating anyone who has been sexually assaulted.

The service is partially funded by South Yorkshire Police, who work in partnership with them to increase the successes within the Criminal Justice System as well as reduce the risk of repeat victimisation. The change to a nurse led model has allowed for clinical governance and standard operating procedures to be put in place, and so far the service has received an increase in positive feedback and it is seeing improved joint working arrangements with various partners who can contribute to the on-going support of clients in relation to their wider health and social needs.

The Service
The service available is 24 hours a day, seven days a week. On receipt of a referral:

- A telephone triage is performed
- A suitable appointment is arranged
- If the assault has happened within the last seven days; a forensic examination is offered and is supported by a crisis worker, who can act as an advocate for the client
- A nurse will gather forensic evidence and assess the client for immediate health risks and needs, including pregnancy testing
- The client may then be referred to other services, as appropriate, such as GU Medicine for clients who are at risk of having contracted an STI
- Emergency contraception can be issued at the SARC and clients, who are found to be at high risk of HIV, can be risk assessed and if required, started on emergency treatment
Our service aims to improve the outcomes for those who have experienced sexual assault and ensure that they get the support which they need.

Melanie Simmonds,
SARC Manager

Following this, a comprehensive assessment is carried out by the multidisciplinary team and a follow up plan is put into place in agreement with the client. The follow up support provided may consist of:

- Appropriate referrals to other services
- A referral to an Independent Sexual Violence Advisor (ISVA)
- Completion of the Criminal Justice process (as appropriate) with support throughout from their ISVA
- Counselling
- Resolving housing issues
- Supporting with any other issues such as alcohol and drug addiction

Crisis Workers are also present at the centre to support people during their time with the service and they are available to provide 24/7 telephone advice.

Support is given to the client until they no longer feel that they require it. The client is always in control and will be asked if they would like their GP to be informed of the situation, only with their consent, the GP is then informed.

The Team

The SARC team is based next to the Day Surgery Centre (across from the Obstetrics and Gynaecology Greenoaks Centre) and is identified as The Isis. The team consists of a number of Sexual Assault Nurse Examiners, ISVAs and Crisis workers, with key staff members;

Melanie Simmonds; SARC Manager
Zena Jones; Lead Sexual Assault Nurse Examiner
Tanya Wills; Adult Independent Sexual Violence Advisor (ISVA)
Matt Flory; Childrens ISVA
Julie Armitage and Sarah Tozer; Specialist Sexual Abuse Counsellors

How to refer

Any person who has been subject to sexual abuse can be referred to the Sexual Assault Referral Centre. Anyone over the age of 16 may also self refer, however those under the age of 16 should be referred via the South Yorkshire Police. Although sexual offences should be reported to the police, clients aged 16 plus are not forced to do so and can access support without the disclosure of any identifying information. To refer to the SARC, please contact a member of the team on telephone 01709 427327 or by email at sy.sarc@nhs.net
Established in 2002, the team provides therapeutic support to patients and deals with a range of issues. Each professional has worked within the service for a number of years and all have additional expertise in specialist areas. Working alongside multi-disciplinary teams, the service ensures the delivery of a seamless pathway of care.

The service
The Counselling & Psychotherapy service has three discrete areas;

• The Psychosexual Clinic
• Specialist Counselling (Obstetrics & Gynaecology)
• General Counselling

On receipt of referral, the patient is matched to the appropriate therapist for assessment. Providing the patient does not need signposting to another service, the same therapist or counsellor will continue to work with the client, ensuring continuity of care for the patient. The team ensures that referrers are kept informed of their patient’s activity in clinic and after six sessions, referrers are contacted to review the patient’s case.

Psychosexual Clinic
The Psychosexual Clinic provides therapeutic support to individuals and couples who may be having relationship or sexual difficulties.

The clinic provides assessment, formulation and treatment options for patients. Origins of sexual dysfunction might be:

• Physical
• Psychological
• Emotional
• Situational
• A combination of the above

Therapists working in this area have undergone additional training and are able to adopt a range of clinical and psychotherapeutic skills, whilst working alongside a multidisciplinary team. Homework tasks are also often used as a way to help clients work through their issues.
The Specialist Counselling Service (Obstetrics & Gynaecology)
The Specialist Counselling team offers a truly bespoke service, elements of which include:

- Loss of pregnancy through miscarriage, stillbirth or termination of pregnancy
- Difficulties during pregnancy, labour and the postnatal period
- Surgery following medical treatment for gynaecological problems
- Maternal mental health
- Potential foetal abnormalities
- Substance misuse issues in pregnancy
- Early pregnancy and fertility problems
- Pre-conceptual anxieties
- Pre or post surgery anxieties
- Menopause
- Sexual assault or abuse
- Rape crisis

General Counselling
The service also provides general counselling to help tackle other associated issues. Whilst not an exhaustive list, these include:

- Depression
- Bereavement
- Domestic violence
- Anxiety
- Low self esteem
- Social issues
- Safeguarding

About the team
The team consists of qualified, professional practitioners who are all members of the UK’s leading regulatory body. These include:

- Alison Evans - Psychotherapist for Sexual Dysfunction & Counselling Service Manager
- Sylvia Anderson and Fiona Noteman – Specialist Counsellors within Obstetrics & Gynaecology
- Sarah Jenkinson - Administrator

The service also acts as a placement provider for psychotherapy & counselling students.

How to Refer
The unit is set in a scenic, calming environment close to the hospital’s sensory garden on the Moorgate wing on the ground floor.

Any GP or Health Professional can refer to the service by contacting a member of the Counselling & Psychotherapy team on 01709 427636.

Referrals can also be made in writing to:
The Counselling & Psychotherapy Service
The Rotherham NHS Foundation Trust
D Level, Moorgate Wing
Moorgate Road
Rotherham
S60 2UD

On receipt of referral, we aim to contact clients within five working days. The referrer is regularly updated on their patient during the course of the therapy and on discharge from the service.

If you have any questions or would like further information of the Counselling & Psychotherapy Service, please contact Alison Evans, Psychotherapist & Counselling Service Manager on 01709 427636 or by email at Alison.Evans3@rothgen.nhs.uk.
The Rotherham NHS Foundation Trust and partner Strata Health UK Ltd. were recently shortlisted for this year’s prestigious Care Integration Awards. The Trust and Strata received the nomination for its role in supporting co-ordinated treatment across musculoskeletal (MSK) care services, specifically Inpatient Nursing teams, hospital Physiotherapists, Occupational Therapists and Intermediate Care Services. However it also recognised the use of Strata more widely across the Trust.

The Awards from the Health Service Journal (HSJ) and Nursing Times received the highest ever number of entries, making this year particularly competitive. They celebrate excellence and recognise organisations and individuals who are at the forefront of offering integrated care, to ensure that local health and wellbeing needs are better understood and addressed.

The Strata system is used at the Trust to enable clinicians to communicate more easily and consistently with one another across all sites at the hospital and in the community. The system enables e-referrals between many of the hospital and community services and helps to deliver a transparent service; working jointly as a unified team. Community services which are more primary care focused, such as the MSK service, are not on Strata at the moment but will be reviewed to identify if Strata can facilitate better step down care from the hospital.

Programme Manager for The Rotherham NHS Foundation Trust, Ben Chico said: “We are thrilled to have been nominated and recognised alongside Strata as part of the Care Integration Awards. As a solution which allows cross system e-referrals, Strata has added real value to other systems in place. It has enabled efficient referral processes across both acute and community services including local social services, leading to more integrated and patient-centred care. In addition to supporting safe and timely discharge, it allows hospital based colleagues to be more aware of community service availability via a dashboard directory of services.”

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Ben Chico
Programme Manager
The Rotherham NHS Foundation Trust (TRFT) is the first Trust in the country to electronically record patients’ diagnoses and procedures under their Electronic Patient Record (EPR) system using SNOMED CT- the internationally recognised medical terminology system. As a by-product, the Trust has also created a new Clinical Coding model, making the Trust the first in the world to automate outpatient coding in real time.

The Trust developed a blueprint on how to automate coding for recorded outpatient data, which was achieved by mapping the clinical information entered by Clinicians at the point of care, to the national statutory coding systems. Mapped data then forms part of the commissioning datasets and is sent for reporting.

The use of SNOMED CT enhances clinical ownership of information within the patient record and provides quality data in terms of timeliness, completeness and accuracy. In line with the national information strategy to have a quality driven information system, it also enables the data to be collected once and move freely around the system. By automating the clinical coding in outpatients, it also reinforces the message to ensure the data is right first, for accurate payment to follow.

Whilst the adoption of SNOMED CT is still in the early stages and there are challenges present, a number of clinical benefits are already being realised, including:

- Clinical data ownership; this system has given Clinicians the responsibility to take control of their data and its quality
- Improvements in the timeliness of data analysis; data is recorded at the point of care, enabling real time data analysis
- Improved visibility of clinical activity; all outpatient procedures which are carried out are recorded on the system, allowing clinical staff and management to view exactly what procedures have been performed and by whom
- Facilitate job planning; the system provides transparency of the activities which each clinician undertakes, allowing peer reviews
- Automated Clinical Coding; a permanent reduction in admin burdens to collect large volumes of outpatient data

Leilei Zhu, the Clinical Information Development Manager within the Health Informatics Directorate, said: “Using an electronic medical terminology system that is structured and codified is still at the primitive stage, however we are confident that this model, and the use of EPR systems in secondary care, is the future. Future developments and implementations will mean that one day we will have a truly integrated system that will ensure quality data which flows within the system and possibly outside of it also, such as to GP practices.”
Update
24 hour ECG Service

In January of this year, TRFT was successful in its bid for the new “Any Qualified Provider” open-access service for 24 hour ECG monitoring, which investigates patients at low risk of significant cardiac pathology.

Six months on, the service is reporting excellent results. The number of referrals is increasing and the service has now seen 47 patients referred from 14 different practices within Rotherham.

As part of the monitoring of this new service, patient feedback has been proactively sought via a patient satisfaction survey and the results of this have been outstanding, with 100% of patients providing positive feedback. Patients were asked to rate various aspects of the service including how professional, polite and friendly staff were, the clarity of information provided, and their general perception on the care they received. One patient commented: “I could not wish for a better service. It was not a long waiting time. I couldn’t fault anything”.

Referral Criteria:
Patients who are referred to the 24 Hour ECG service must meet the following criteria;

- Over 18 years of age
- Normal ECG (including RBBB/1st degree AV block)
- Normal cardiac examination
- Good exercise capacity
- No prior cardiac history
- No symptomatic ectopics and chest pain, or SOB, or Syncope, or pre-existing cardiac disease
- Patient does not have a suspected drug related phenomenon (e.g. acquired long QT syndrome)
- No Family history of sudden death < 40 years
- No Personal loss of consciousness

On acceptance of a referral, the Cardiology Department will carry out the fitting of the recorder and the analysis and interpretation of the results. This is facilitated by the Cardiac Physiologists and is fully supported by the Consultant Cardiologists.

The service is 100% compliant on all practice standards.

Other services:
The department also provides services such as open access 12 lead ECGs and echocardiograms and is working towards service access via Choose & Book and sending results electronically by secure NHS email.

For more information on the 24 ECG service or if you would like receive a practice visit, please contact Dawn Jones, Cardiology Service Manager on 01709 42457.
The bright, spacious and calm environment transforms the Postnatal Ward and has a really positive effect on the patient experience and staff morale. Ward Manager, Lesley Matthews said: “We are really pleased with the new ward; it has provided benefits for both patients and staff, with improved facilities, more space, and a cooler, more modern atmosphere which is pleasant for staff to work within.”

Silver Yip, who was on the ward with her new baby Jacob said: “It has been really comfortable and I have been well looked after. Staff have been really friendly and approachable. It has been a welcoming and friendly environment.”

Head of Midwifery, Karen Norton said: “The new ward and facilities provide enhanced postnatal accommodation, with more space for new mothers and their families. With the relocation and conversion on the ward, the Trust aims to provide mothers, babies and their families with a private, safe and welcoming environment which meets their needs and creates a more personalised experience; giving the mother and baby the best start in life.”

Dr David Polkinghorn, Rotherham GP and Clinical lead for Children and Young People and NHS Rotherham CCG, commented: “I am delighted with the new antenatal and postnatal ward and I’m confident that the improvements made at the hospital reflect what patients have told us they wanted. This refurbishment is just one example of the fantastic work we are doing with our providers to improve the quality of service and experience for Rotherham people.”

“It has been really comfortable and I have been well looked after. Staff have been really friendly and approachable. It has been a welcoming and friendly environment.”

Silver Yip
Mother
This Physiologist led service was set up by Dr Philip Bardsley, Consultant Physician and Jane Caldwell, Respiratory Physiologist Service Manager over a decade ago and now has over 1000 patients receiving ongoing support and CPAP therapy for sleep apnoea.

The Sleep Disordered Breathing Service is quite unique nationally, in that Physiologists, instead of a Medic, see new patients who are referred to the sleep clinic. In view of this, the Respiratory Team recently conducted a survey to find out general opinions of the service and how patients feel about their consultation being carried out by a Respiratory Physiologist (specialising in sleep disorders), rather than a Consultant.

The results of the survey showed that 72% of patients rated their consultation ‘Excellent’, with the remaining 28% rating the consultation ‘good’. This rating particularly related to the explanation of the screening procedure, the explanation of sleep disordered breathing, its impact on people’s health and the possible treatments. The feedback on the consultation being Physiologist-led was also 100% positive, including 78% rating the consultation ‘better than expected’. One patient also commented: “Every visit to the Sleep Disordered Breathing clinic was conducted in a friendly and efficient manner, with detailed explanations on how to get the most out of my equipment. I feel better already.”

The service is provided by a team of highly specialist Respiratory Physiologists and patients attending the clinic receive a one to one consultation, screening for possible sleep disorders and subsequent routine medical investigations, including a variety of home or inpatient sleep studies. The service also provides links to the Ear, Nose and Throat (ENT) Department, Oral Maxillofacial Services and weight loss services such as Reshape Rotherham and has also recently been working with the Rotherham Institute of Obesity, helping to screen their type 2 diabetic patients.

Patients can be referred directly to the service via choose and book or via an electronic letter referral to Dr Bardsley. On receipt of referral, patients and are seen within a six week time frame and the GP is then informed of the outcome of the consultation and diagnostic tests, the treatment option and the progress on the treatment of the patient. Patients suspected of suffering from one of the rarer sleep disorders such as Narcolepsy or REM related sleep behaviour disorder can be referred on to the Neurology Department in Sheffield.

If you would like further information or wish to contact the service please contact Lee Radforth, Chief Respiratory Physiologist on 01709 424572

The Sleep Disordered Breathing Service works primarily with patients with obstructive sleep apnoea, but also assesses patients with central sleep apnoea, restless leg syndrome, periodic limb movement disorder, obesity hypoventilation and ventilatory failure caused by neuromuscular weakness and chest wall deformities.
The project team led by Stuart Lakin, Head of Medicines Management at NHS Rotherham, included staff from NHS Rotherham Medicines Management team, the TRFT Community Continence services and the TRFT Colorectal Nursing team. The pilot project proved to be very successful and as a result, a new Centralised Product Prescribing Service for patients requiring continence and ostomy products was commissioned.

The new service model enables patients, who are registered with the service, to request prescriptions by telephone or email. When requesting their prescription, patients have the opportunity to discuss with staff any product related problems they may be experiencing, with arrangements being made for a review with a specialist nurse as necessary.

Since October 2012, almost 600 patients using ostomy products have transferred over to the Centralised Product Prescribing Service and despite a few minor teething problems, feedback received via Patient Opinion has been very positive. Patients requiring ostomy products report that they appreciate the support offered and find the process of ordering their prescription much quicker.

The Centralised Product Prescribing service works closely with local hospital based Clinical Nurse Specialists to ensure patients, who have recently undergone formation of a stoma, are referred to the service as they are discharged from hospital, this guarantees patients have immediate access to products once they get home. Patients requiring ostomy products contact the service whenever they need further product supplies, the team issues a prescription and makes arrangements for the prescription to be dispensed as per patient instructions.

The service is delivered by four Prescription Co-ordinators:
- Laura Shepherd
- Michelle Gibson
- Linda Boardman
- Christine Wooley

Ostomy specialist nursing support is also provided by Diane Burke, Colorectal Nurse Specialist at TRFT, in conjunction with nurses from Dispensing Appliance Contractors and Specialist Nurses from surgical units in Sheffield and surrounding areas. The service is open Monday to Friday, 8am to 4pm and a member of the team can be contacted during these hours on 01709 423517.

For further information on the Centralised Product Prescribing Service please contact Joanne Mangnall, Continence Advisor and Clinical Lead on 01709 423240.
The Rotherham Health Foundation is a registered charity which aims to raise funds for the Trust, to invest in enhancing patient experience and care.

The Charity exists to help patients and, thanks to the generosity of the people of Rotherham and of staff, the charitable donations received are used to provide services and facilities that directly improve the environment for patients and their families.

The charity is extremely grateful for the donations received each year and ensures they are spent wisely to provide a positive impact for the patients of the Trust.

Examples of recent purchases include:

- A second Purple Butterfly Suite for End of Life Care. Located on C Level, near to the Stroke Unit, this room provides a private, peaceful environment for patients and their families.
- Plants for the Trust’s sensory garden.
- Comfy chairs and overnight fold-away beds for the parents of the children on the Children’s Ward.
- Refurbishment of a waiting room in Ophthalmology.
- Bedside chairs for patients of Breathing Space.
- The Charity has recently hosted a Dinner Dance in partnership with Willmott Dixon to raise funds for two new ventilation units for the Special Care Baby Unit which will further improve the level of care provided for young children with breathing difficulties and consequently reduce the length of time they need to stay in hospital.
The Rotherham Health Foundation currently has three charitable appeals:

The Purple Butterfly appeal - established to raise funds to enhance the care we can provide at the end of life.

Dr Ted’s Children’s Appeal – our young patients’ welfare is our primary concern. We aim to enhance and improve the quality of life for children in the hospital and community.

The Venus Appeal - to support women’s health. To encourage more women to be healthy and well.

For more information on how to donate, please contact Tracy Williams, Charity Development Officer on 01709 427589 or email tracy.williams@rothgen.nhs.uk
Trust seeks nominations from patients as part of PROUD Awards 2013

The Trust is preparing to celebrate the continued dedication of its staff and their achievements at this year’s staff PROUD Awards 2013.

The staff PROUD Awards 2013 enables the Trust to give special recognition to those staff that have gone above and beyond in their dedication and passion for their role and the difference this makes to patients, families and staff.

Patients and services users have the opportunity to take part in the nominations and are encouraged to give their valuable input into the nominations process. Patients and service users are able to nominate an individual or team who has/have shown outstanding compassion as part of the ‘Patient’s Shining Star’ award category. Patients and service users are also able to nominate a volunteer as part of the ‘Volunteer of the Year’ award. This will be awarded to a Trust volunteer who goes above and beyond the standards expected of our volunteers to the benefit of the Trust and the patients or service users.

Interim Chief Executive, Michael Morgan comments: “We are immensely proud of the achievements of Trust staff over the past year and believe that they do an outstanding job for the people of Rotherham. I would encourage patients to take part in the nominations process if they feel a member of staff, in their view, is deserving of being in the running for an award.”

The closing date for nominations is 31st August 2013.

To nominate simply fill in a nominations form online by visiting www.therotherhamft.nhs.uk. If you don’t have access to a computer then please nominate by calling 01709 426458.

"We are immensely proud of the achievements of Trust staff over the past year and believe that they do an outstanding job for the people of Rotherham. I would encourage patients to take part in the nominations process if they feel a member of staff, in their view, is deserving of being in the running for an award."

Michael Morgan
Interim Chief Executive

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Average waiting times in days

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