**FOI Ref: 6019**

**Category(ies): Trust - IT**

**Subject: Business Intelligence/Benchmarking Tools**

**Date Received: 15/09/2021**

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| **Your request:** | **Our response:** |
| Dear The Rotherham NHS Foundation Trust  Under the Freedom of Information (FOI) act I am submitting a request for information on your organisation's use of business intelligence and benchmarking tools.  If you have any questions on the attached questions, please do not hesitate to contact me. | |
| 1. Does your organisation use a Business Intelligence (BI) solution\*? If yes, please mark an x in the table below against the BI tool/tools the organisation uses | |  |  | | --- | --- | | BI Tools | Please Mark an ‘x’ | | Actuate |  | | Alteryx |  | | Birst |  | | Bitam |  | | Board International |  | | GoodData |  | | IBM |  | | Infor |  | | Information Builders |  | | Jaspersoft |  | | Logi Analytics |  | | Looker |  | | Microsoft Power BI | x | | MicroStrategy |  | | Oracle |  | | Panorama Software |  | | Pentaho |  | | Prognoz |  | | Pyramid Analytics |  | | Qlik |  | | Salient Management Company |  | | SAP |  | | SAS |  | | Splash BI |  | | Tableau |  | | Targit |  | | Tibco Software |  | | Yellowfin |  | | Other |  | |
| 1. What was the annual cost of the BI solution for 20/21 (April 2020- March 2021)? | n/a |
| 1. How many users in the organisation use the BI Tool? | Approximately 200 people |
| 1. Does the organisation have a dedicated in-house BI/informatics team? If yes, how many FTEs are in the BI/informatics team? | Yes 4 in data warehouse team and 12 FTE within the business intelligence analytics team. |
| 1. Which department do the BI/informatics team report into in the organisation? | Health Informatics as part of Corporate Services, under IT rather than finance. |
| 1. Could you please provide the name and job title of the person who leads the BI/informatics team? | Lisa Fox - Associate Director of Information Services  Elizabeth Wardle – Head of Business Intelligence Analytics  David Simm – Business Intelligence and Data Warehouse Manager  The names of the relevant individuals are detailed above. The provision of these contact details does not imply consent for unsolicited correspondence on your part. As per Section 122 of the Data Protection Act 2018, permission is not given to use these details for unsolicited contact.  Right to prevent processing for purposes of direct marketing.  *S122 (5) direct marketing” means the communication (by whatever means) of advertising or marketing material which is directed to a particular individual.* |
| 1. Does the organisation use a benchmarking tool\*\*? If yes, please mark an x in the table below against the benchmarking tool/tools the organisation uses | |  |  | | --- | --- | | Benchmarking Tools | Please Mark an ‘x’ | | Actuate |  | | Alteryx |  | | Birst |  | | Bitam |  | | Board International |  | | GoodData |  | | IBM |  | | Infor |  | | Information Builders |  | | Jaspersoft |  | | Logi Analytics |  | | Looker |  | | Microsoft Power BI |  | | MicroStrategy |  | | Oracle |  | | Panorama Software |  | | Pentaho |  | | Prognoz |  | | Pyramid Analytics |  | | Qlik |  | | Salient Management Company |  | | SAP |  | | SAS |  | | Splash BI |  | | Tableau |  | | Targit |  | | Tibco Software |  | | Yellowfin |  | | Other |  |   Left blank as not used for Benchmarking purposes |
| 1. What was the annual cost of the benchmarking tool for 20/21 (April 2020- March 2021)? | N/A |
| 1. Does the organisation subscribe to any benchmarking services? e.g Dr Foster | Dr Foster |
| 1. Which departments / specialties are the biggest users of a) BI tools and b) benchmarking tools in the organisation? e.g Finance, HR | Corporate Services, Clinical support services, all specialties. Also HR, Finance etc. |
| 1. Does your organisation have a data warehouse\*\*\*? If yes, please state if the data warehouse is on premise or in- cloud? | Yes – On premise, currently prototyping part of the Data Warehouse in the cloud but work ongoing. |
| 1. Does the organisation use any other third-party systems to provide managed reporting? If yes, please state the name/names of the other third-party system/systems used? e.g Beautiful Information, Public View | No |