**FOI Ref: 6158**

**Category(ies): Trust – Contracts/Procurement**

**Subject: Letters**

**Date Received: 15/12/2021**

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| **Your request:** | **Our response:** |
| **Outbound Mail**  1.     Does the Trust currently print patient appointment letters and correspondence in house or is this outsourced to a supplier?  2.     What volume of pages are printed by the trust each year (an average for a rolling 12 month period is fine)?  3.     If the outbound mail/printing service is outsourced, who is the current contract with?  4.     If outsourced, when is the current contract due for renewal?  5.     What is your annual spend for patient appointment letters and correspondence?  6.     Was the existing contract procured via a framework? If so, what framework was used for the procurement of the contract?  7.     Please confirm the name or job role of the employee that is responsible for this contract within for your organisation. | Outsourced  1,481781  Synertec  30/04/2022  £151,000  SBS/17/DT/WFD/9090  Lisa Tearney  Category Manager  [Lisa.tearney@nhs.net](mailto:Lisa.tearney@nhs.net) |
| **Inbound Mail**  8.     Does the Trust have a centralised mailroom for all incoming post/mail?  9.     If so, is this managed by Trust employees?  10.  If not, who manages the incoming post/mail on behalf of the Trust and what is the annual cost of the contract?  11.  What are the daily/weekly/monthly/annual volumes of incoming mail managed/received by the Trust?  12.  When is the contract up for renewal?  13.  Was the existing contract procured via a framework? If so, what framework was used for the procurement of the contract?  14.  Please confirm the name or job role of the employee that is responsible for this contract within for your organisation. | Yes  Yes  N/A  N/A  N/A  N/A  N/A |