**FOI Ref: 6174**

**Category(ies): Trust - IT**

**Subject: Patient Portal**

**Date Received: 05/01/2022**

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| **Your request:** | **Our response:** |
| We are currently updating data on your trust’s Patient Portal / Patient Access Portal systems.  System definition:  Patient Portal / Patient Access Portal – It is a secure online portal/website to access personal health information. The online tool allows patients to log in and access elements of their electronic record (appointments, test results, billing, prescriptions etc.) or communicate with their health professionals.  Can you please complete the fields below with what you currently hold?  Please enter 'No System Installed' under supplier name if your trust does not use the system: | |
| System type - Patient Portal  Supplier name -  System name -  Date installed -  Contract expiration -  Notes - e.g. we are currently out to tender  Is this contract annually renewed? - Yes/No  Do you currently have plans to replace this system? - Yes/No | Substrakt Health  Rotherham Health App  Unknown  Unknown – product procured and supplied by the Rotherham CCG  Unsure  No |
| System type - Patient Access Portal  Supplier name -  System name -  Date installed -  Contract expiration -  Notes - e.g. we are currently out to tender  Is this contract annually renewed? - Yes/No  Do you currently have plans to replace this system? - Yes/No | Netcall  Patient Hub  Unknown  Unknown  Unknown  No |