**FOI Ref: 6174**

**Category(ies): Trust - IT**

**Subject: Patient Portal**

**Date Received: 05/01/2022**

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| **Your request:** | **Our response:** |
| We are currently updating data on your trust’s Patient Portal / Patient Access Portal systems.System definition:Patient Portal / Patient Access Portal – It is a secure online portal/website to access personal health information. The online tool allows patients to log in and access elements of their electronic record (appointments, test results, billing, prescriptions etc.) or communicate with their health professionals.Can you please complete the fields below with what you currently hold?Please enter 'No System Installed' under supplier name if your trust does not use the system: |
| System type - Patient PortalSupplier name -System name -Date installed -Contract expiration -Notes - e.g. we are currently out to tenderIs this contract annually renewed? - Yes/NoDo you currently have plans to replace this system? - Yes/No | Substrakt HealthRotherham Health App Unknown Unknown – product procured and supplied by the Rotherham CCGUnsureNo |
| System type - Patient Access PortalSupplier name -System name -Date installed -Contract expiration -Notes - e.g. we are currently out to tenderIs this contract annually renewed? - Yes/NoDo you currently have plans to replace this system? - Yes/No | NetcallPatient HubUnknownUnknownUnknownNo |