**FOI Ref: 6409**

**Category(ies): Staff - Structure**

**Subject: Switchboard**

**Date Received: 30/05/2022**

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| **Your request:** | **Our response:** |
| Hi, looking to find some information out regarding your switchboard service. | |
| How many staff are in this department and the structure chart for this? | 13 staff |
| Are they lone workers? | The Business resilience allows 1 staff to work on their own if required. |
| What shift patterns they work? | 24/7  7.30am- 19.30  19.30 – 7.30am |
| Also, how many staff work within your organisation? | 4957 |