**FOI Ref: 6624**

**Category(ies): Trust - IT**

**Subject: Robotic Process Automation**

**Date Received: 23/09/2022**

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| **Your request:** | **Our response:** |
| In line with the freedom of information act, please could you respond to the following questions - | |
| 1. Does your Trust currently use RPA (Robotic Process Automation)? | We use software to automate lots of process across the organisation |
| 1. Which departments within your Trust currently use RPA? | All departments are using software you automate their processes. |
| 1. Which commercial partner is your Trust currently using? | We don’t have specific commercial partner for software |
| 1. Is the Trust intending to expand the use of RPA? | The Trust are always looking to use software to optimize and automate process |
| 1. Total Budget spent on RPA? | We don’t have a budget for RPA |
| 1. Forecasted investment in RPA? | We don’t specifically invest in RPA |
| 1. Which departments have been identified for RPA projects? | Every single department uses software (IT solutions) to automate traditional processes |