

Communication Partners & Community Buddies

Leaflet for patient, family and carers



patientinformation



Communication Partners and Community Buddies



We are an open and sincere team. Truth is important to us in everything we do. We feel it is important to help others become more themselves.

Communication Partners

People living with a long term condition may experience problems with their communication. Having a communication problem can reduce confidence and can lead to social isolation. The Adult Speech and Language Therapy Team deliver a Communication Partners Service to provide long term support for people living with a communication disability.

Volunteers will be trained in skills of 'total communication' so they can visit and have a conversation with someone who has communication problems. Total communication involves using non-verbal methods of communication such as gesture, pictures, signs and symbols to have a conversation and reduce communication breakdown..



Community Buddies

The Falls and Fracture Prevention Service provide evidence based education and exercise for older people living in Rotherham to help reduce the risk of falls and fractures. The Falls and Fracture Prevention Team are running a Community Buddies Service using trained volunteers to continue working with clients who have completed a 12 week Falls and Fracture Prevention Programme.



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The Falls Team have found at the three month review stage many clients have deteriorated, some even going back to pre-rehabilitation stage. This is often due to lack of motivation and not doing their exercises.

All volunteers will attend for interview, receive training and will require a full Criminal Records Check (CRB).

How to get in touch

If you would like to enquire about the Communication Partner or the Community Buddy Service please contact;

Communication Partners / Community Buddies
Wickersley Health Centre,
Poplar Glade,
Wickersley
Telephone 01709 423917 or 01709 423916
Email susan.seddon@rothgen.nhs.uk



Useful contact numbers

Voluntary Services

Department

Telephone 01709 424329

Adult Speech & Language

Therapy Services

Telephone 01709 423229

Falls & Fracture

Prevention Service

Telephone 01709 423042

NHS Direct

Telephone 0845 4647

Health Info

Telephone 01709 427190

Stop Smoking Service

Telephone 01709 422444

Patient Services

Telephone 01709 424461

A&E

Telephone 01709 424455

**For GP out of hours,
contact your surgery**

Useful websites

www.nhs.uk

www.direct.gov.uk

www.therotherhamft.nhs.uk

We value your comments

Hearing about your experience of our services is very important as it means we can pass compliments to our staff and make improvements where necessary. Tell us what you think at feedback@rothgen.nhs.uk

If you have any comments or concerns about the care we have provided please let us know, or alternatively you can write to:

Patient Services

The Rotherham NHS Foundation Trust

Rotherham Hospital

Moorgate Road

Oakwood

Rotherham

S60 2UD

Telephone 01709 424461

Email complaints@rothgen.nhs.uk

If you require this document in another language, large print, braille or audio version, please contact Patient Information on 01709 424281 or email patientinformation@rothgen.nhs.uk



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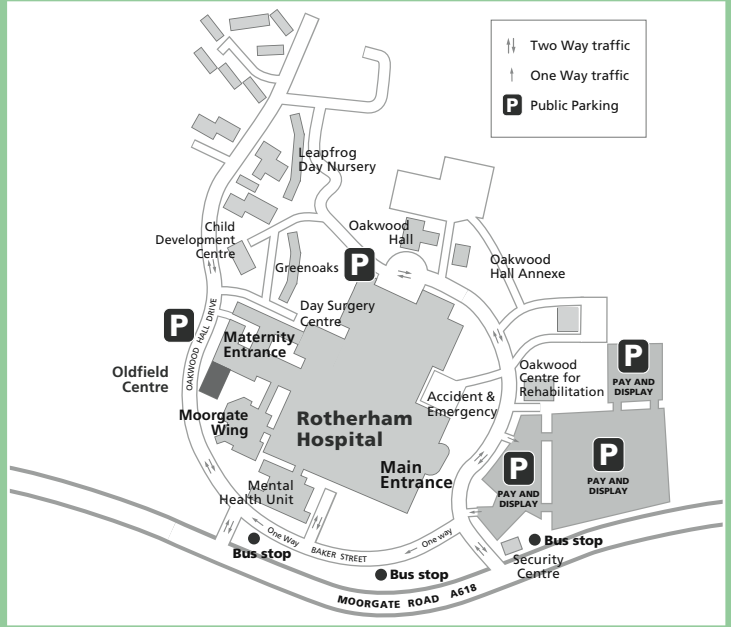
Rotherham Hospital
Moorgate Road
Oakwood
Rotherham
S60 2UD

Telephone 01709 820000
www.therotherhamft.nhs.uk



How to find us

Hospital site plan



Rotherham main routes

