

## Your key worker



*Obstetrics & Gynaecology*

patient**information**

Hearing about your experience of our services is very important as it means we can pass compliments on to our staff and make improvements where necessary. Tell us what you think by emailing us at: [yourexperience@rothgen.nhs.uk](mailto:yourexperience@rothgen.nhs.uk)

#### Slovak

Ak vy alebo niekto koho poznáte potrebujete pomoc pri pochopení alebo čítaní tohto dokumentu, prosím kontaktujte nás na vyššie uvedenom čísle alebo nám pošlite e-mail.

#### Slovensky

#### Kurdish Sorani

کوردی سۆرانی  
نەگەر تۆ یان کەسێک کە تۆ دەیناسی پێویستی بەیارمەتی هەبێت بۆ ئەوەی لەم بەلگەنامە بە تێبگات یان بێخوێنتەوه، تکایە پەیوەندیمان پێوه بکە لەسەر نمو ژمارەیهی سەروددا یان بەو نێمەیلە.

#### Arabic

عربي  
إذا كنت أنت أو أي شخص تعرفه بحاجة إلى مساعدة لفهم أو قراءة هذه الوثيقة، الرجاء الاتصال على الرقم اعلاه، أو مراسلتنا عبر البريد الإلكتروني

#### Urdu

أردو  
اگر آپ یا آپ کے جاننے والے کسی شخص کو اس دستاویز کو سمجھنے یا پڑھنے کیلئے مدد کی ضرورت ہے تو برائے مہربانی مندرجہ بالا نمبر پر ہم سے رابطہ کریں یا ہمیں ای میل کریں۔

#### Farsi

فارسی  
اگر جناب عالی یا شخص دیگری که شما او را می شناسید برای خواندن یا فهمیدن این مدارک نیاز به کمک دارد لطفاً با ما بوسیله شماره بالا یا ایمیل تماس حاصل فرمایید.

If you require this document in another language, large print, braille or audio version, please contact Patient Information on 01709 424281 or email [patientinformation@rothgen.nhs.uk](mailto:patientinformation@rothgen.nhs.uk)

## Your key worker

### Introduction

Being given the diagnosis of cancer can be a very upsetting time for people, their families and friends.

Doctors usually want to perform investigations and start treatment quickly. This may be confusing and feel overwhelming, as there may not be the time you need to come to terms with your diagnosis.

Some cancers require treatment in different hospitals, and different hospital departments.

**A key worker is someone here to help you.**

### What is the role of a key worker?

The key worker is a health professional who, with your consent and agreement, takes a key role in coordinating your care.

They make sure that you know how to get the physical, emotional, spiritual and social support that you need whilst undergoing treatment for cancer.

They can help with advice about living with the after effects of cancer and with the needs of other family members and carers.

They act as a link between hospitals, different hospital departments and different health care settings.

The name of your key worker and any contact you have with them is recorded in your medical notes.

## Your key worker

### **When will I meet my key worker?**

Your key worker may be present when the diagnosis of cancer is discussed with you.

Your key worker will ensure that you are given written information about your cancer, any investigations that are planned and the treatment choices that have been offered to you.

### **Will my key worker change?**

You are allocated a key worker for the whole of your cancer journey. This will be a different length of time for different people. If your key worker changes for any reason, you will be given another key worker and informed of the new contact details.

### **Can I change my key worker?**

Yes. At the time of your diagnosis, you will be allocated a key worker.

As a patient, you can request a different key worker at any time and you do not have to give any explanation for this request.

## Your key worker

### When should I contact my key worker?

Your key worker is there to help you with all aspects of your management. You can contact them if you have any concerns about your diagnosis, your treatment, or the effect that it is having on your life. They may not be able to help directly, but will be able to put you in contact with appropriate health professionals or information.

Your key worker is based in the hospital. You can always seek advice from your General Practitioner, who will be kept informed of your progress.

### Your Key worker is:

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You can contact your key worker Monday to Thursday by **Telephoning 01709 427302**, or you can leave a message on the answerphone but please note this is not an emergency service

**For out of hours or in an emergency please contact your GP or district nurse.**

## Your key worker

### How to contact us

#### **Gynaecology Clinical Nurse Specialist**

Telephone 01709 427302

#### **Switchboard**

Telephone 01709 820000

### Useful contact numbers

#### **NHS 111 Service**

Telephone 111

#### **Health Info**

Telephone 01709 427190

#### **Stop Smoking Service**

Telephone 01709 422444

#### **A&E**

Telephone 01709 424455

#### **For GP out of hours, contact your surgery**

### Useful websites

[www.therotherhamft.nhs.uk](http://www.therotherhamft.nhs.uk)

[www.nhs.uk](http://www.nhs.uk)

[www.gov.uk](http://www.gov.uk)

### We value your comments

If you have any comments or concerns about the services we have provided please let us know, or alternatively you can contact the Patient Experience Team.

#### **Patient Experience Team**

The Oldfield Centre  
The Rotherham NHS  
Foundation Trust  
Rotherham Hospital  
Moorgate Road  
Rotherham  
S60 2UD

Telephone: 01709 424461

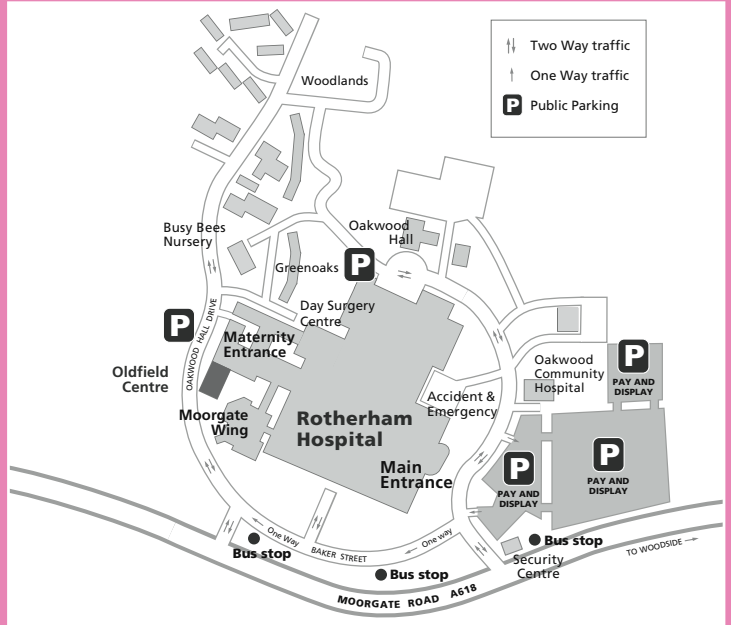
Monday to Friday

9.00am until 4.00pm

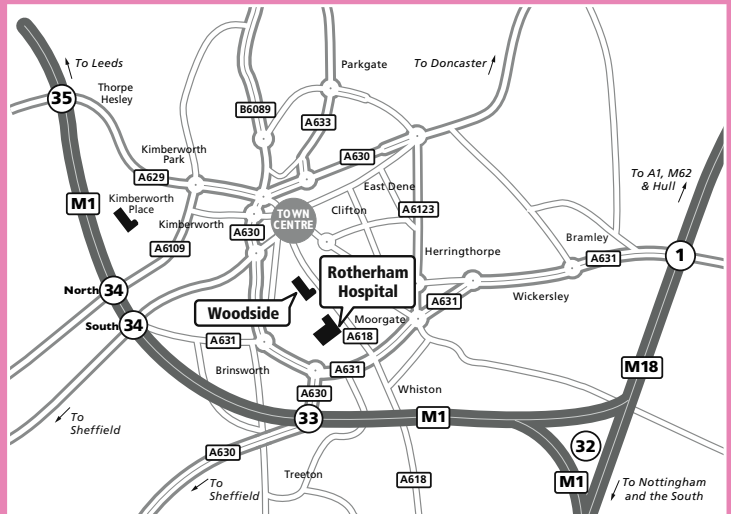
Email: [yourexperience@rothgen.nhs.uk](mailto:yourexperience@rothgen.nhs.uk)

# How to find us

## Hospital site plan



## Rotherham main routes





LS 527 12/14 V4 Jones & Brooks



The Rotherham **NHS**  
NHS Foundation Trust

**Rotherham Hospital**  
Moorgate Road  
Oakwood  
Rotherham  
S60 2UD

Telephone 01709 820000  
[www.therotherhamft.nhs.uk](http://www.therotherhamft.nhs.uk)

