**FOI Ref: 6049**

**Category(ies): Trust - Financial**

**Subject: BACS software etc**

**Date Received: 08/10/21**

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| **Your request:** | **Our response:** |
| 1. What ERP system does your organisation currently use (e.g. SAP / Oracle / Sage)? | Unit4 ERP |
| 1. What bacs software do you use (e.g Bottomline PTX / Finastra / PayGate)? | PayGate |
| 1. Do you use a NHS Shared Service Provider? | No |
| 1. Which NHS Shared Service Provider do you use? | N/A |
| 1. How long is your current bacs/Shared Service solution contract for, when did it start and when is it due to expire (please include in addition any extensions viable in the contract)? | 1 year with an expectation of 2 further years after that. Not yet started – about to commence. |
| 1. When the current bacs/Shared Service software contract is due to finish would you (if not already) consider using another solution? | Yes. |
| 1. What is the value of the bacs/Shared Service software contract? | \*Please note TRFT is not able to provide the value as this is commercially sensitive (at the request under contract with the provider).  Section 43(2) of the Freedom of Information Act 2000 provides that:  “Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of **any** person (including the public authority holding it)”. |
| 1. Are you undergoing/planning a financial transformation project? (e.g. New ERP/Bacs system) | No. |
| 1. What is your annual revenue? | £310m |
| 1. With whom does the organisation hold its primary bank account? | NatWest |
| 1. What payments types does the organisation use? (e.g Bacs (Direct Credit), Direct Debit, Faster Payments, etc.). | Mainly Bacs (Direct Credit)  Also Direct Debit, Faster Payments |
| 1. What is the number of employees in the organisation? | 4,500 |
| 1. Who is the person responsible for the ERP system - please provide full name, title and contact information (if possible) | Evelyn Allsopp – Head of Financial Services  [evelyn.allsop@nhs.net](mailto:evelyn.allsop@nhs.net)  The name of the relevant individual is detailed above. The provision of these contact details does not imply consent for unsolicited correspondence on your part. As per Section 122 of the Data Protection Act 2018, **permission is not given** to use these details for unsolicited contact.  *Right to prevent processing for purposes of direct marketing.*  *S122 (5) direct marketing” means the communication (by whatever means) of advertising or marketing material which is directed to a particular individual.* |
| 1. Who is the person responsible for the Bacs software system - please provide full name, title and contact information (if possible) | Evelyn Allsopp – Head of Financial Services  [evelyn.allsop@nhs.net](mailto:evelyn.allsop@nhs.net)  The name of the relevant individual is detailed above. The provision of these contact details does not imply consent for unsolicited correspondence on your part. As per Section 122 of the Data Protection Act 2018, **permission is not given** to use these details for unsolicited contact.  *Right to prevent processing for purposes of direct marketing.*  *S122 (5) direct marketing” means the communication (by whatever means) of advertising or marketing material which is directed to a particular individual.* |