**FOI Ref: 6196**

**Category(ies): Trust – Contracts/Procurement**

**Subject: Patient and Staff Feedback Programmes**

**Date Received: 21/01/2022**

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| **Your request:** | **Our response:** |
| We are looking to update our records in relation to Patient and Staff Insight and Feedback programmes. Can you answer the three questions for each of the below surveys? |
| CQC patient surveys1. Can you provide details of your current supplier?
2. Can you provide details of the current renewal/end date of this contract?
3. Who is the main point of contact for this contract and their title and contact details?
 | PickerNovember 2023\*Lisa.tearney@nhs.net |
| Urgent and Emergency Care 1. Can you provide details of your current supplier?
2. Can you provide details of the current renewal/end date of this contract?
3. Who is the main point of contact for this contract and their title and contact details?
 | PickerNovember 2023\*Lisa.tearney@nhs.net |
| Children and Young Peoples Inpatient 1. Can you provide details of your current supplier?
2. Can you provide details of the current renewal/end date of this contract?
3. Who is the main point of contact for this contract and their title and contact details?
 | PickerNovember 2023\*Lisa.tearney@nhs.net |
| Community Mental Health1. Can you provide details of your current supplier?
2. Can you provide details of the current renewal/end date of this contract?
3. Who is the main point of contact for this contract and their title and contact details?
 | PickerNovember 2023\*Lisa.tearney@nhs.net |
| Adult Inpatient1. Can you provide details of your current supplier?
2. Can you provide details of the current renewal/end date of this contract?
3. Who is the main point of contact for this contract and their title and contact details?
 | PickerNovember 2023\*Lisa.tearney@nhs.net |
| Maternity1. Can you provide details of your current supplier?
2. Can you provide details of the current renewal/end date of this contract?
3. Who is the main point of contact for this contract and their title and contact details?
 | PickerNovember 2023\*Lisa.tearney@nhs.net |
| NHS PROMs (patient Reported Outcome Measures) for hip and knee replacements1. Can you provide details of your current supplier?
2. Can you provide details of the current renewal/end date of this contract?
3. Who is the main point of contact for this contract and their title and contact details?
 | Quality Health30/09/2022\*Lisa.tearney@nhs.net |
| NHS National Staff Survey1. Can you provide details of your current supplier?
2. Can you provide details of the current renewal/end date of this contract?
3. Who is the main point of contact for this contract and their title and contact details?
 | PickerAugust 2024\*Lisa.tearney@nhs.net |
| Quarterly Staff Friends and Family test (now called National Quarterly Pulse Survey)1. Can you provide details of your current supplier?
2. Can you provide details of the current renewal/end date of this contract?
3. Who is the main point of contact for this contract and their title and contact details?
 | INTERAL DATA COLLECTION (no contract)\*Lisa.tearney@nhs.net |
| Patient Friends and Family Test. 1. Can you provide details of your current supplier?
2. Can you provide details of the current renewal/end date of this contract?
3. Who is the main point of contact for this contract and their title and contact details?
 | INTERAL DATA COLLECTION (no contract)\*Lisa.tearney@nhs.net |

\* The name of the relevant person is detailed above. The provision of these contact details does not imply consent for unsolicited correspondence on your part. As per Section 122 of the Data Protection Act 2018, **permission is not given** to use these details for unsolicited contact. Right to prevent processing for purposes of direct marketing.

*S122 (5) direct marketing” means the communication (by whatever means) of advertising or marketing material which is directed to a particular individual.*