**FOI Ref: 6197**

**Category(ies): Trust - IT**

**Subject: IT Devices & Systems**

**Date Received: 21/01/2022**

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| **Your request:** | **Our response:** |
| How many staff do you employ? | Circa 5,000 |
| Do you have a critical care function? | Yes |
| Are you actively involved in/contributing to ICS level initiatives? | Yes |
| How many desktop devices do you have in the Trust? | 2,500 |
| What makes & models are most used? | Dell – various models |
| What is your main web browser? | Chrome |
| How many trust mobile devices do you have? (phones/tablets) | 1600 |
| What are the main makes and models? | Samsung and Motorola phones – various models. Tablet main model is Microsoft Surface Pro 7  |
| As a whole, does the Trust favour Apple or Android devices? | Android |
| Are employees encouraged to use their personal devices for work? | Yes but work devices are also provided |
| Do you use an MDM solution to manage devices? | Just in the process of setting up |
| Who is your Internet provider? | VMB and Redcentric |
| Do you have any known Wifi dead zones? | Yes |
| Who is your cellular provider? | 02 |
| Do you have known cellular coverage dead zones? | Yes |
| Do you use pagers/bleeps? | Yes |
| Who is your current pager/bleep service provider? | Vodafone (I believe) |
| Do you rely on commercial apps such as whatsapp to communicate internally? | Yes |
| Which commercial/external apps do you use? | Facebook / LinkedIn / Twitter |
| Do you use any of the following supplier’s services: Careflow Connect, Hospify, Vocera, Ascom, Multitone, Netcall? | Netcall  |
| Do you use any software to manage tasks at night? If yes, what software do you use? | MEDITECH EPR  |
| If not, how do you manage your tasks at night (word of mouth, whiteboard etc)? | N/A |
| Which roles are responsible for managing the workload at night? | Hospital at Night Team. Wards and Drs.  |
| Which authentication protocol(s) do you use (ie. SAML, O Auth 2, OIDC)? | \*Exempt under Section 31(1)(a) – Please see our main email for the explanation. |
| What PAS/EPR system do you use? | MEDITECH and SystmOne |
| Do you have APIs to integrate with the PAS/EPR? | Yes |
| Do you use Business Intelligence software? If so, what? | Yes Microsoft PowerBi and Business Objects |
| Do you raise alerts/send emails triggered by data? If yes, please provide any examples you can. | Yes using a system called PACE – developed for TRFT |
| Do you have other mechanisms to raise an alert/alarm other than a bleep? If yes, please specify examples | N/A |