**FOI Ref: 6246**

**Category(ies): Trust - IT**

**Subject: WLR Withdrawal**

**Date Received: 16/02/2022**

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| **Your request:** | **Our response:** |
| 1. Have you got a strategy for the WLR withdrawal of PSTN and ISDN services? | Yes. SIP trunks are being installed |
| 1. If so, what is the time frame you have in place to comply by December 2025? | December 2022 |
| Please could you break this down by the number of PSTN and ISDN services you expect to fall in line with the WLR withdrawal process by December for the next 4 years. This should include 2022, 2023, 2024 and 2025. | n/a – all plan migrated to SIP by end 2022 |