**FOI Ref: 6258**

**Category(ies): Trust – Complaints/Patient Experience**

**Subject: Complaints in Obstetrics and Gynaecology**

**Date Received: 24/02/2022**

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| **Your request:** | **Our response:** |
| According to [NHS Data](https://digital.nhs.uk/data-and-information/publications/statistical/data-on-written-complaints-in-the-nhs/2020-21), in the year 2020/21 you have received complaints regarding the clinical treatments areas of obstetrics and gynaecology. For each of the complaints from the clinical treatments areas of obstetrics and gynaecology from the year 2020/21, I would like to know what the complaint was about. Please include the following information: |
| 1. Age and Status of complainant
 | Please see attached spreadsheet |
| 1. The procedure performed on the patient referred to in the complaint e.g. cervical screening, cesarean delivery etc.
 | Please see above |
| 1. The subject area of the complaint e.g. Values and Behaviours, Privacy, Dignity and Wellbeing etc.
 | Please see above |
| 1. The specific cause of the complaint e.g. unnecessary pain was caused during the procedure, doctor/nurse performing the procedure were rude, patient was not allowed to see a female gynaecologist instead of a male one etc.
 | Please see above |
| 1. If the complaint was brought forward, resolved, upheld partially upheld, not upheld, carried forward or new
 | Please see above |