**FOI Ref: 6331**

**Category(ies): Trust - Complaints/Patient Experience**

**Subject: Complaints**

**Date Received: 06/04/2022**

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| **Your request:** | **Our response:** |
| On how many occasions during the last five years has an individual who is subject of the complaint been the person to conduct the investigation. | As stipulated within the Trust’s complaints policy, staff directly involved or named in the complaint will **not** be nominated as Investigating Officer.However, staff involved or named in a complaint will be notified of the complaint via the Divisional Governance structure, Investigating Officer and/or their line manager, and provided with a copy for their information. |
| On how many occasions during that last five years has a patient presented with sepsis/ infection following a biopsy during a hysteroscopy conducted by\*\* \*\*\*\*\*\*\*\*\*. | No admissions within 5 days of the procedure for hysteroscopy returned due to Sepsis / Infection in the last 5 years. |