**FOI Ref: 6345**

**Category(ies): Trust - IT**

**Subject: Patient Tracking Lists**

**Date Received: 19/04/2022**

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| **Your request:** | **Our response:** |
| looking at the use of software and data quality management in the NHS to aid the recovery and restoration work following the Covid pandemic. I would like to request the following under the Freedom of Information Act. | |
| 1. Do you use a software product to manage your patient tracking list or waiting lists? If so, which product? | No |
| 1. How many FTE validators do you use to maintain the accuracy of your patient tracking list? | Validation is done as a part of a number of employees’ roles as part of our service teams, so we do not have a central validation team and FTE number. |
| 1. How much money has been spent on external validators on an annual basis for each of the last 3 years? | None |
| 1. Do you carry out any staff training on RTT rules to improve the data quality of your waiting lists? If yes, please provide a short description of the training provided. | Yes. We run a train the trainer programme which is then delivered monthly. |
| 1. Who is responsible for the production of your PTLs? Please provide name and job title. | \*Louise Tuckett, Director of Strategy, planning and Performance  **\* The names of relevant individuals are detailed in the attached.  The provision of these contact details does not imply consent for unsolicited correspondence on your part.  As per Section 122 of the Data Protection Act 2018, permission is not given to use these details for unsolicited contact.**  **Right to prevent processing for purposes of direct marketing.**  S122 (5) direct marketing” means the communication (by whatever means) of advertising or marketing material which is directed to a particular individual. |
| 1. Do you use a software tool to track data quality on your patient pathways? | No |