**FOI Ref: 6363**

**Category(ies): Trust – IT, Trust – Contracts/Procurement**

**Subject: Robotic Process Automation**

**Date Received: 27/04/2022**

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| **Your request:** | **Our response:** |
| Does your organisation currently use Robotic Process Automation (RPA)/Intelligent Automation technology? | No |
| **If no:** | |
| Are you intending on exploring the possible implementation of RPA technology in 22/23? | Yes |
| Who would be the best point of contact within the organisation to discuss Robotic Process Automation with, and what are their contact details? | \*Christopher Birks  \*[christopher.birks@nhs.net](mailto:christopher.birks@nhs.net) |
| Which EPR does your organisation use? | MEDITECH |
| Which PAS does your organisation use? | MEDITECH |
| Which patient communication (appointment management tool) does your trust use? | MEDITECH |
| **If yes:** | |
| Which RPA technology provider does your organisation currently use? |  |
| Who is the project managing the RPA programme within your Trust, and what are their contact details? |  |
| How many licenses are in place under your current contract? |  |
| What is the current annual spend with your supplier for RPA – split between licence costs and professional services? |  |
| How many processes have you got live? |  |
| What is the contract start date? |  |
| What is the contract end date? |  |
| Which EPR does your organisation use? |  |
| Which PAS does your organisation use? |  |
| Which patient communication (appointment management tool) does your trust use? |  |

\*The names of relevant individuals are detailed in the attached.  The provision of these contact details does not imply consent for unsolicited correspondence on your part.  As per Section 122 of the Data Protection Act 2018, permission is not given to use these details for unsolicited contact.

**Right to prevent processing for purposes of direct marketing.**

S122 (5) direct marketing” means the communication (by whatever means) of advertising or marketing material which is directed to a particular individual.