

Trust Operational Plan

Patients

Empower our teams to deliver improvements in care they strive to



- Implement a **quality improvement** methodology in the organisation

- Embed effective **quality governance** processes and practices across our organisation

- Deliver the Trust **Quality Priorities**



Rotherham

Ensure equal access to services



- Ensure equal access to services and reduce **health inequalities** in Rotherham

- Implement year one of our **Green Plan**

- Enhance our **digital services** to support patients and their families across Rotherham

Our Partners

Work together to succeed for our communities



- Deliver the new **Urgent Community Response** 2-hour standard

- Ensure **discharge arrangements** are highly effective and sustainable through working with partners in Rotherham

Us

Commit to a focus on workplace wellbeing and compassionate leadership



- Improve our staff facilities and increase the **wellbeing support** available to our staff

- Divisional leadership teams will undertake a bespoke **leadership development programme**

Delivery

Implement sustainable change to deliver high quality, timely and affordable care



- Shorten elective waiting times** for patients, modernise our outpatient services and improve theatre throughput

- Increase the use of **same day emergency care** and shorten waiting times for patients in **UECC**

- Implement new systems to better understand the **costs of our service delivery** at patient level

