

Information for health & social care professionals

What is the Veteran's Passport?

For any armed forces veteran, healthcare settings and medical environments can be a difficult experience. Although it's completely normal to experience anxiety after traumatic events, this can be tough to deal with.

This Veteran's Health Passport is designed to help our veterans navigate through healthcare visits as smoothly as possible by letting you know relevant background information and how to support them.

Please read this information before your appointment with our veteran. It provides important information which will help with assessments and saves our veteran from repeating potentially difficult information.

Information for veterans

This passport is yours to keep and use as you wish for any appointments you have.

Please only complete the questions that are important to you, using as much or as little detail as you would like.

You can choose whether you want to share this information with the healthcare professional that you are seeing.

Please hand over your passport when you arrive, and encourage staff involved in your care to read it. This will give them a brief overview of your information.

If you consent to provide information about yourself and preferences, these can be securely recorded and shared with other NHS and service providers when required. This helps our organisation and others to better meet your needs.



Document coproduced by TRFT, DMWS, Rotherham Healthwatch and MCVC with the kind support of the Veterans' Foundation and Rotherham Hospital and Community Charity.

More information on using the NHS for our military veterans:

www.nhs.uk/using-the-nhs/military-healthcare/veterans-health-faqs

Support in Rotherham Military Community Veterans Centre (MCVC)

www.mcvc.org.uk

Useful Contacts

Defence Medical Welfare Service

www.dmws.org.uk

Veterans' Gateway

www.veteransgateway.org.uk

Op RESTORE The NHS Veterans Physical Health & Wellbeing Service provides specialist care and treatment to veterans who have physical health problems as a result of their time in the armed forces

A GP can refer you to Op RESTORE by emailing imperial.oprestore@nhs.net

Op Courage The Veterans Mental Health and Wellbeing Service and Combat Stress www.nhs.uk/opcourage
www.combatstress.org.uk

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Sustainable Forests / Low chlorine



Forces Employment

www.forcesemployment.org.uk

Op Nova

support for veterans in the justice system
www.forcesemployment.org.uk/programmes/op-nova

Veterans Covenant Healthcare Alliance

www.veteranaware.nhs.uk

UK armed forces charities

Royal British Legion

www.britishlegion.org.uk

Royal Air Force Benevolent Fund

www.rafbf.org

Royal Naval Benevolent Trust

www.rnbt.org.uk

SSAFA

www.ssafa.org.uk

Walking with the Wounded

www.walkingwiththewounded.org.uk

If you need this information in another language or format, please contact your medical team.



The Rotherham NHS Foundation Trust

Rotherham Hospital
Moorgate Road
Oakwood
Rotherham
S60 2UD

Telephone 01709 820000
www.therotherhamft.nhs.uk

Veteran Health Passport

A veteran is anyone who has served for at least 1 day in the armed forces, whether regular or reserve.

All veterans are entitled to priority NHS treatment for any condition related to their service (subject to clinical need).

This includes veterans who don't receive a war pension.

This includes assessment, treatment, aids and appliances for conditions accepted as being due to their service.



This information should be treated as confidential. Wherever possible, to be completed by the veteran or the people who know them best.

Full name:

What I like to be called (if different):

Service number:

My communication needs:

What I would like you to know about my service history:

Any dates that might make me worried or anxious, including things I might not want to discuss:

What I would like you to know about my medical history and medication:

What I would like you to know about my background:

Things that matter to me or other information:

Names of health care professionals that previously looked after me and other relevant support organisations: